ELA then weaves in key English proficiencies for the service industry as identified by EDC’s key consultant, Heide Spruck Wrigley, including:

• job specific technical and service industry essential vocabulary.
• practice in understanding spoken English or Spanish, including regional accents.
• opportunities to build the oral communication skills, such as using appropriate tone and employing “repair strategies” (apologizing/asking for information repeated).

ELA integrates the employability skills of EDC’s proven workforce development curriculum into each language lesson, providing the opportunity for effective and efficient training in two skills via one course.  
--Heide Spruck Wrigley, PhD

Work Readiness

ELA begins with Spanish-language lessons in basic employability, financial responsibility, and entrepreneurship topics such as:

• Skills assessment and goal-setting
• Identifying and Obtaining Work Opportunities
• Work Habits, Communication, and Conduct
• Leadership, Problem-Solving, and Team-Building
• Safety and Health at Work
• Worker and Employer Rights and Responsibilities
• Exploring Entrepreneurship
• Financial Fitness

English for the Workplace

ELA then weaves in key English proficiencies for the service industry as identified by EDC’s key consultant, Heide Spruck Wrigley, including:

• job specific technical and service industry essential vocabulary.
• practice in understanding spoken English or Spanish, including regional accents.
• opportunities to build the oral communication skills, such as using appropriate tone and employing “repair strategies” (apologizing/asking for information repeated).

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